

SLS HELPDESK

Having Problems Logging In?

For password reset, please inform your child/ward to click on 'Forget Password' after two attempts.

School-based Helpdesk

Mondays — Fridays:

8.00 a.m. — 4.00 p.m. (School Days)

You may contact:

- a) Your child/ ward's Form Teachers,
- b) School-based Helpdesk at <https://go.gov.sg/passwordreset>, or

SLS Helpdesk

Operating Hours and Contact Details

Mondays — Fridays:

4:00 pm — 9:00 pm (School Days)

9:00 am — 9:00 pm (School Holidays)

Saturdays:

9:00 am — 3:00 pm

*Closed on Sundays & Public Holidays

Email: helpdesk@sls.ufinity.com Tel: (65) 6702 6513

Note: If you are a student, the helpdesk will need to verify your identity using the security questions that you have set up when your account was first activated.